




BEN JONSON'S EARLY HELP OFFER




There's
conflict
and difficult
relationships
at home



My children and
I are anxious and
worried



My children don't
like school, so I
can't get them to
attend



My family is
experiencing
a range of
challenges



The right help, at the right time, in the right place

Early Help delivers:



**the right help
at the right time
in the right place**



What is Early Help?

Ben Jonson's Early Help service works with children, young people and families to provide extra support where there are indicators of emerging difficulties or additional needs.

This could be for example:

- Providing information, advice and emotional support
- Support to families with significant housing needs
- Support where a parent/carer or child is experiencing Mental Health and or emotional difficulties.
- Provide advocacy support to families, as well as signposting and liaison with external agencies.
- Provide a structured solution focused approach to our interventions.
- Parenting support and advice.
- Support for children with Special Educational Needs and Disability and health needs.

We offer:

A range of support services which will be tailored to your individual circumstances and needs, which includes:

- Individualised 1:1 support for children, young people and parents/carers.
- Referrals to specialist agencies.
- Advocacy and Signposting.
- Parenting Support (Including parenting classes).
- Behavioural support and guidance.



What is Team Around the Family (TAF) Approach?

The Early Help 'Team Around the Family' model encourages joint working between all the people supporting you at the same time through regular meetings. Parents, children and young people are encouraged to play a key role in TAF meetings with the aim of creating a plan to improve your situation and achieve your outcomes.

The TAF approach means that you will not have to keep repeating your story as everyone will be working together and following one plan. Support is delivered and often monitored through use of the Early Help Assessment (eEHA) and through regular TAF meetings and reviews. Early Help operates across the full range of multi-agency partners which includes Health, Education, Housing, voluntary agencies and others.

Can I say 'No' to Early Help Support?

Yes – Early Help is a consent-based service. If you would like our support, then we hope that you would be happy to work with our Family Support team. We cannot work with you or your family without you providing us with your consent.

Working with Early Help does not mean you are under 'Social Services care', we are a tier-two targeted service who are here to offer additional support, separate to social services. If you have previously been working with Social Care, a Social Worker may recommend that you work with our family support service once the work with Social Care has completed.





How can I access Early Help and family support at Ben Jonson?

1. Families can self-refer - Speak to Lee-Ann, Dee or class teacher in first instance
2. Internal staff can make referrals via the Family support referral form
3. Attendance, Inclusion reviews and SEND review meetings may trigger referrals
4. Cause for concerns raised by the safeguarding team may also trigger a Family Support referral



For further information and/or advice, please contact
Lee-Ann Smith or Dee Dillon:
admin@benjonson.towerhamlets.sch.uk
020 7790 4110

Further Family Support and Early Help information can be found on our website:
www.benjonson.towerhamlets.sch.uk

